Numbers to Know for Hurricane Katrina Evacuees

As of September 11, 2005



Comprehensive Information & Referral

As you get settled, United Way I&R can connect you to local health and human service organizations, support groups, community organizations, etc. on both sides of the river. United Way (800) 427-4626 or (314) 421-INFO Monday-Friday, 8:30 am-5:00 pm

Disaster Aid

- FEMA Tele-registration: (800) 621-3362 [TTY (800) 462-7585]
- American Red Cross (800) 984-8979
- Salvation Army
 - o St. Louis (314) 646-3000
 - o Alton (618) 465-7764
 - o Belleville (618) 236-2167
- Catholic Charities Hurricane Assistance Center (314) 802-0707 (St. Patrick Center)

<u>Anxiety/Stress/Depression – 24/7 hotlines</u>

- Behavioral Health Response (866) 469-4908
- Call for Help (618) 397-0996
- Life Crisis Services Hotline: (314) 647-HELP TDD: (314) 647-5959
- Kids Under Twenty-One (KUTO) (888) 644-5886

Employment

- MERS/Goodwill Industries (314) 241-3464
- SLATE (314) 589-8000
- St. Patrick Center (314) 802-0700
- Urban League / St. Louis County (314) 388-9840 / City of St. Louis (314) 615-3628

Food Pantry Referrals

- United Way I&R (314) 421-INFO
- Hunger Hotline (314) 726-5355

Food Stamps

- City of St. Louis (314) 340-5000
- St. Louis County (314) 426-9600
- Belleville (618) 257-7400
- East St. Louis (618) 583-2300
- East Alton (618) 258-1660
- Granite City (618) 877-9200

Housing/Shelter

- Housing Resource Center (St. Louis) (314) 802-5444 Press 1
- HUD Housing Information/Concerns (888) 297-8685

Locate Family & Friends

There are several web sites set up for this purpose, but you can register by telephone through the American Red Cross "Family Links Registry" (877) 568-3317

Mail/Postal Service/Change of Address

United States Postal Service: (800) ASK-USPS (800) 275-8777

Private Voice Mailboxes

Human Development Corporation can provide a regular telephone number you can call remotely to check for messages. To request, call (314) 613-2200

<u>Social Security:</u> If you receive Social Security assistance now and need to check the status of your check, you may call (800) 772-1213 or TTY (800) 325-0778.

State Government Services

- Illinois Governor's Katrina Hotline (800) 843-6154
- Missouri State Information (573) 751-2000

Taxpayer Assistance

Internal Revenue Service – offering some relief to impacted households (866) 562-5227

Transportation

- Local bus/light rail information MetroBus (314) 231-2345
- Madison County Transit (618) 931-RIDE (7433)
- Amtrak 1-800-USA-RAIL (800) 872-7245) or TDD/TTY (800) 523-6590
- Greyhound Reservations (800) 231-2222 TDD (800) 752-4841

Traveler's Aid

Mullanphy Traveler's Aid (314) 241-5820

Unemployment Benefits

Temporarily displaced persons from Mississippi and Louisiana who have been located in Missouri and Illinois should use these phone numbers to file Unemployment Insurance claims.

Missouri (800) 320-2519 - TTY (800) 316-0896 Illinois (800) 244-5631

This list has been produced by the United Way of Greater St. Louis, Information & Referral Services. It will be updated as relief and recovery resources emerge. Inclusion does not imply United Way endorsement nor does exclusion imply disapproval. If you are aware of a resource to be added to this list, please contact the United Way at (800) 427-4626.

NOTE: If not otherwise indicated, 314 area codes are in Missouri and 618 numbers are in Illinois.

WEB LINKS FOR HURRICANE KATRINA RECOVERY

FEMA (Federal Emergency Management

Agency) http://www.fema.gov

Registration: http://www.fema.gov/register.shtm

American Red Cross

National: http://www.redcross.org/ Local: http://www.redcrossstl.org/

Madison Co.: http://swillinois.redcross.org

Salvation Army

National: http://www.salvationarmyusa.org/

Local:

http://www.salvationarmystlouis.org/index.cfm

United Wav

Local: http://www.stl.unitedway.org

Katrina Recovery Job Connection Site (sponsored by the US Dept. of Labor http://www.jobsearch.org/katrinajobs

If you are a college student going to school in any of the Hurricane Katrina affected states, you may want to check this site set up by the Texas Higher Education Coordination Board, http://www.katrinacollegestudents.org/ to review information about opportunities that are being made available to displaced college students.

If you receive student federal financial aid, please check the U.S. Department of Education http://ifap.ed.gov/eannouncements/katrin a.html